



**Model GSCS2**



Model #: \_\_\_\_\_

Serial #: \_\_\_\_\_

Date of  
Purchase: \_\_\_\_\_



## **Instruction Manual for the Cheese Shredder Models: GSCS2 & GSCS3**

**For all after sales support, visit [www.globefoodequip.com](http://www.globefoodequip.com)**

- **Complete the Warranty Registration**
- **Find an Authorized Servicer**
- **View Parts Catalogs**
- **Download an Electronic Copy of the Owner's Manual**

**For additional Technical Support call Globe at 1-866-260-0522.**

### **- IMPORTANT SAFETY NOTICE -**

This manual contains important safety instructions which must be strictly followed when using this equipment.

**Maintain and use this manual as a reference for training.**



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**GLOBE FOOD EQUIPMENT COMPANY**  
**2153 DRYDEN RD**  
**DAYTON, OH 45439**  
**PHONE: 937-299-5493**  
**TOLL FREE: 800-347-5423**  
**E-MAIL: [info@globefoodequip.com](mailto:info@globefoodequip.com)**  
**WEBSITE: [www.globefoodequip.com](http://www.globefoodequip.com)**



## Attention Owners and Operators

This equipment is designed to provide efficient and effective grating of cheeses as long as the equipment is used in accordance with the instructions in this manual and is properly maintained. Importantly, unless the operator is adequately trained and supervised there is a possibility of serious injury. Owners of this equipment bear the responsibility to make certain that this equipment is used properly and safely, to strictly follow all the instructions contained in this manual and the requirements of local, state or federal law.

Owners should not permit anyone to touch this equipment unless they are over 18 years old, are adequately trained and supervised, and have read and understand this manual. Owners should also ensure that no customers, children, visitors or other unauthorized personnel come in contact with this equipment. Please remember that we cannot anticipate every circumstance or environment in which our equipment will be operated. It is the responsibility of the owner and the operator to remain alert to any hazards posed by the function of this equipment and all moving parts. If you are ever uncertain about a particular task or the proper method of operating this equipment, ask your supervisor or consult a customer service representative.

To prevent illness caused by the spread of food-borne pathogens, it is important to properly clean and sanitize the entire GSCS2/GSCS3 as any surface of the GSCS2/GSCS3 can become contaminated. It is the responsibility of the GSCS2/GSCS3 owner/operator to follow all guidelines, instructions and laws as established by your local and state health departments and the manufacturers of chemical sanitizers.

When cleaning the GSCS2/GSCS3, pay particular attention to cracks, broken seams and any area that may collect food debris. If the GSCS2/GSCS3, or any of its parts, are damaged or broken, it may become more difficult to properly clean and sanitize the unit. If the GSCS2/GSCS3 is damaged or needs repair, contact an experienced service individual immediately to ensure the GSCS2/GSCS3 can be properly sanitized. If you have any questions, please contact Globe at 866-260-0522.

Throughout the manual you will see warnings to help alert you to potential hazards and to help promote safe use of this equipment.

**Warnings affecting your personal safety are indicated by:**



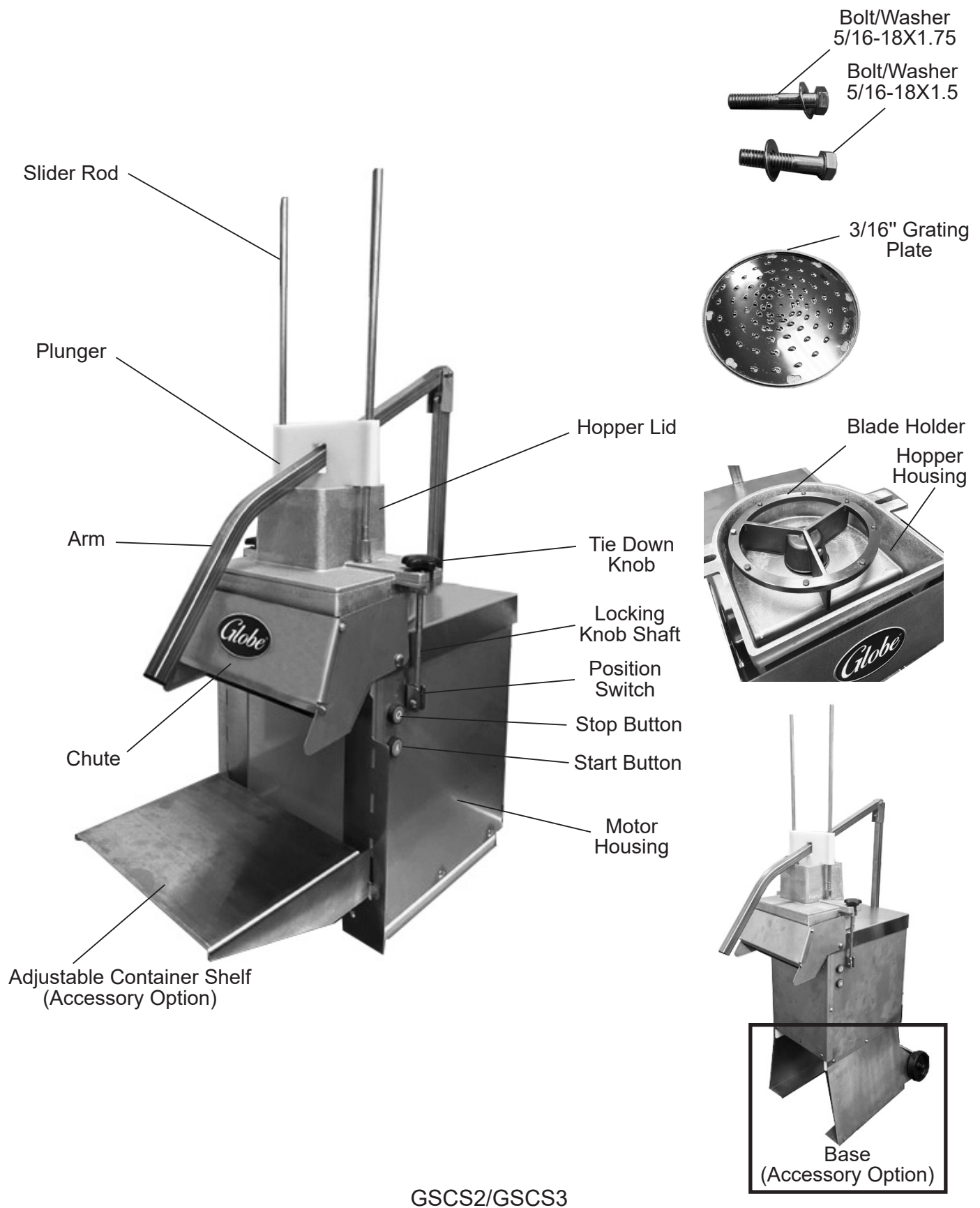
**Warnings related to possible damage to the equipment are indicated by:**



Make certain that the instruction manual is available for easy reference by any operator. English and French language warning labels have been placed on the GSCS2/GSCS3. If the warning labels or this manual are misplaced, damaged, or illegible, or if you require additional copies, please contact your nearest representative or the factory directly for these items at no charge.

Please remember that neither this manual nor the warning labels replace the need to be alert, to properly train and supervise operators, and to use common sense when using this equipment.

# Key Components of the GSCS2 and GSCS3



## Globe Safety Tips



Risk of  
Electrical  
Shock

### TO AVOID SERIOUS PERSONAL INJURY:

- **NEVER** touch the GSCS2/GSCS3 before reading and completely understanding everything in this instruction manual. You must be at least 18 years old and have had proper training and authorization from your supervisor.
- **NEVER** bypass, alter or modify this equipment in any way from its original condition. Doing so can create hazards and will void the warranty.
- **ALWAYS** ground the GSCS2/GSCS3 utilizing proper power source.
- **KEEP unit UNPLUGGED** when not in use to prevent accidental start up.
- **ALWAYS** keep hands and arms away from all moving parts.
- **BEFORE CLEANING, SERVICING, OR REMOVING ANY PARTS** always turn the GSCS2/GSCS3 OFF and unplug the power cord.
- **ALWAYS** properly clean and sanitize the GSCS2/GSCS3 to prevent illness or death caused by the spread of food-borne pathogens.
- **USE ONLY PROPERLY INSTALLED GLOBE ACCESSORIES.**

# Unpacking & Installation



## WARNING

**TO AVOID SERIOUS PERSONAL INJURY, USE  
THE GSCS2 & GSCS3 IN A SUFFICIENT WORK AREA**

- **ALWAYS** use equipment in a well-lighted work area with sufficient space away from children and visitors.
- **NEVER** bypass, alter or modify this equipment in any way from its original condition. Doing so can create hazards and will void the warranty.
- **NEVER** operate the GSCS2/GSCS3 without all warnings attached.

### **UNPACKING:**

1. Inspect the package carefully before unpacking. Note any damage on the delivery paperwork and take pictures.
2. Unpack the GSCS2/GSCS3 immediately after receipt. If the machine is found to be damaged, immediately contact us at [help@globefoodequip.com](mailto:help@globefoodequip.com) or call 1-800-347-5423 ext. 256. Please include your name, serial #, item that is damaged, explanation of the damage and photographs if possible. The damage must be reported to Globe within 7 days from the time of shipment. Refer to Globe's Freight Damage policy for more information. <https://globefoodequip.com/support/order-return-policy.html>
3. Contact the factory or your local supplier if you did not receive all of the materials below:

Motor Housing	Blade Holder	Bolt 5/16-18x1.75 (1)
Hopper Housing	3/16" Grating Plate	Bolt 5/16-18x1.5 (1)
Hopper Lid	Arm	Owner's Manual
Plunger	Slider Rod (Qty. 2)	
Chute	Washer (Qty. 2)	

4. Read this manual thoroughly before operation. DO NOT continue with use of the GSCS2/GSCS3 if you have any questions or do not understand everything in the manual. Contact your local representative or the factory first.
5. Remove the GSCS2/GSCS3 from the corrugated box.
6. Make sure warning labels are correctly positioned, legible and instruction manual is available near the GSCS2/GSCS3.

### **INSTALLATION:**

**Note: If using the optional base accessory, see the base assembly instructions in the base packaging. Refer to the base assembly instructions before setting up the GSCS2/GSCS3.**

1. Stand the motor housing up on a level surface.
2. Install the arm on back of the motor housing.
  - a. Install the two washers on the two bolts.
  - b. Install one bolt 5/16-18 x 1.75 through the top hole on the outside of the arm (Figure 8-1).
  - c. Install one bolt 5/16-18 x 1.5 through the bottom hole on the outside of the arm.
  - d. Align the arm holes with the holes on back of the motor housing (Figure 8-2).
  - e. Tighten the bolts to secure the arm to the motor housing.
3. Attach the chute to the motor housing. Align the slots on the chute with the top bolts on the left and right side of the motor housing (Figure 8-3).



Figure 8-1



Figure 8-2

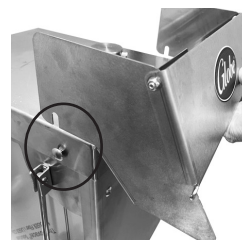


Figure 8-3



# Unpacking & Installation

## INSTALLATION (CONT.):

**Note:** Use the hopper housing to secure the chute to the motor housing. Make sure the hopper housing is installed over the chute edge, covering the chute edge with the hopper housing.

4. Place the hopper housing over the hub making sure to cover the chute edge (Figure 9-1).
5. Use two hands to place the blade holder over the hub (Figure 9-2).



**DO NOT FORCE THE BLADE HOLDER ON THE HUB. FORCING THE BLADE HOLDER ON THE HUB CAN CAUSE DAMAGE TO THE BLADE HOLDER.**

6. Place the grating plate on the blade holder. Make sure that the lip on the grating plate is pointing up (Figure 9-3).
7. Align the keyhole slots on the grating plate with the blade holder and turn the grating plate clockwise to lock the grating plate in place (Figure 9-4).



Figure 9-1



Figure 9-2



Figure 9-3

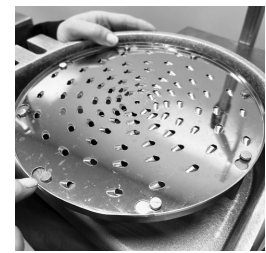


Figure 9-4

8. Place the hopper lid on top of the hopper housing (Figure 9-5).

**Note:** In order to engage the position switch within the motor housing, make sure that the locking knob shafts are securely in place and tightened.

9. Swing the locking knob shafts up to secure the hopper lid (Figure 9-6).
10. Hand tighten the tie down knobs in place.
11. Install the slider rods on the left and right side of the motor housing. Hand tighten (Figure 9-7).
12. Place the arm through the hole on the plunger and bring the arm to the front (Figure 9-8).
13. Align the two guide holes on the plunger with the two slider rods.

**Note:** Raise and lower the arm to ensure the plunger moves up and down freely.

14. Refer to the procedures outlined in Cleaning & Sanitizing section to clean the cheese shredder before use.
15. Contact your local representative, or Globe directly, if you have questions or problems with the installation or operation of the cheese shredder.

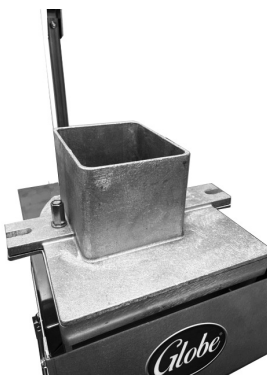


Figure 9-5



Figure 9-6



Figure 9-7



Figure 9-8

# Unpacking & Installation

## CONNECTING TO ELECTRICAL POWER



**CORD CONNECTED UNITS: THIS MACHINE IS PROVIDED WITH A GROUNDING PLUG. THE OUTLET THAT THIS PLUG IS CONNECTED TO MUST BE PROPERLY GROUNDED. IF THE RECEPTACLE IS NOT THE PROPER GROUNDING TYPE, CONTACT AN ELECTRICIAN. DO NOT UNDER ANY CIRCUMSTANCES CUT OR REMOVE THE PRONGS FROM THE POWER CORD OR USE AN ADAPTER PLUG. NEVER USE AN EXTENSION CORD. LOW POWER SUPPLY COULD DAMAGE THE GSCS2/GSCS3 AND/OR CAUSE A FIRE (FIGURE 10-1 & FIGURE 10-2).**



Figure 10-1 Single Phase Plug



Figure 10-2 Three Phase Plug

### **Three Phase Units:**

**Before use, confirm proper rotation of all 3 phase GSCS2/GSCS3. There is a 50% chance your 3 phase GSCS2/GSCS3 is properly rotating if using it on 3 phase power.**

1. Make sure there is no cheese in the hopper opening.
2. Select the green ON button to turn the unit on.
3. Lift the arm to raise the plunger and look in the hopper as the grating plate rotates.  
Make sure the grating plate is going in a counter-clockwise direction. If it is traveling in the wrong direction, have a licensed electrician switch the electrical connection and retest.



1. Complete the online warranty/registration at:  
[www.globefoodequip.com/support/warranty-registration-form](http://www.globefoodequip.com/support/warranty-registration-form).
2. Before use, clean and sanitize the GSCS2/GSCS3. Refer to Cleaning and Sanitizing section of this manual.
3. Contact your local representative, or the factory directly, if you have any questions or problems with the operation of the GSCS2/GSCS3.

# Operating Instructions



## TO AVOID SERIOUS PERSONAL INJURY:

- **NEVER** touch the GSCS2/GSCS3 without training and authorization from your supervisor or if you are under 18 years old. Read the instruction manual first.
- **ONLY** use the GSCS2/GSCS3 in a clean, well-lit work area with sufficient space away from children and visitors.
- **NEVER** put hands or fingers into the GSCS2/GSCS3 during operation.
- **BEFORE CLEANING, SERVICING, OR REMOVING ANY PARTS**, always turn the GSCS2/GSCS3 OFF and unplug unit.
- **KEEP unit UNPLUGGED** when not in use to prevent accidental start up.

## OPERATION

1. Lift arm to raise the plunger (Figure 11-1).
2. Place cheese in the hopper opening and bring the plunger back to rest on the cheese.
3. Push the green button on the right side of the motor housing to turn ON the GSCS2/GSCS3 (Figure 11-2).
4. Press down on the arm to apply pressure to the cheese until the plunger stops (Figure 11-1).

**Note:** The plunger will stop before reaching the grating plate, leaving a small amount of cheese in the hopper.

5. Repeat steps 1-4 for each additional block of cheese.
6. Push the red button on the right side of the motor housing to turn OFF the GSCS2/GSCS3 and unplug the unit (Figure 11-2).

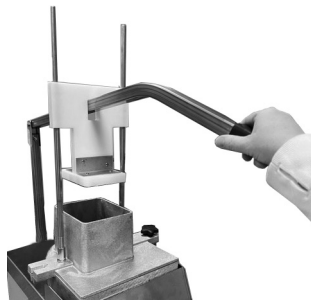


Figure 11-1



Figure 11-2



# Cleaning & Sanitizing

## **WARNING**

TO AVOID SERIOUS PERSONAL INJURY:

- BEFORE CLEANING, SERVICING, OR REMOVING ANY PARTS, always turn the GSCS2/GSCS3 OFF and unplug unit.
- NEVER attempt to clean the GSCS2/GSCS3 while the GSCS2/GSCS3 is in operation.

## **CAUTION**

- Dilute detergent per supplier's instruction. Products containing sodium hypochlorite should not be used on the GSCS2/GSCS3.
- DO NOT hose down, pressure wash, or pour water on the GSCS2/GSCS3.
- NEVER use a scrubber pad, steel wool, or abrasive material to clean the GSCS2/GSCS3.

## **WARNING**

To prevent illness or death caused by the spread of food-borne pathogens, it is important to properly clean and sanitize the GSCS2/GSCS3 as any surface of the GSCS2/GSCS3 can become contaminated. It is the responsibility of the GSCS2/GSCS3 owner/operator to follow all guidelines, instructions and laws as established by your local and state health departments and the manufacturers of chemical sanitizers.



Once the GSCS2/GSCS3 makes contact with food product, the entire GSCS2/GSCS3, including removable parts, must be thoroughly cleaned and sanitized. This process is to be repeated at least every 4 hours using these procedures and information; and must comply with additional laws from your state and local health departments.



As with all food contact surfaces, it is extremely important to properly sanitize the entire GSCS2/GSCS3 and to closely follow the instructions on your quaternary sanitizer container to make sure proper sanitation is achieved to kill potentially harmful bacteria.

**IMPORTANT:** If a chemical sanitizer other than chlorine, iodine or quaternary ammonium is used, it must be applied in accordance with the EPA-registered label use instructions. Excessive amounts of sanitizer and use of products not formulated for stainless steel or aluminum can damage the equipment and VOID your warranty.

Sanitizer concentration must comply with section 4-501.114, Manual and Mechanical Warewashing Equipment, Chemical Sanitization - Temperature, pH, Concentration, and Hardness of the FDA Food Code.

For more information on proper kitchen and equipment sanitation, visit [www.servsafe.com](http://www.servsafe.com) provided by the National Restaurant Association (NRA).



# Cleaning & Sanitizing



- **ALWAYS** turn the GSCS2/GSCS3 OFF and unplug the power cord BEFORE cleaning.
- It is extremely important to follow the instructions on the sanitizer container to make sure proper sanitation is achieved. Allow the parts to air dry before placing them back on the GSCS2/GSCS3!

## **CLEANING AND SANITIZING**

1. Make sure the GSCS2/GSCS3 is turned OFF and unplugged.
2. Lift the arm to raise the plunger (Figure 15-1).
3. Remove the plunger from the two slider rods (Figure 15-2).
4. Lift the arm up and away to move out of the way.
5. Loosen the two tie down knobs and swing the locking knob shafts down to unlock the hopper lid from the hopper blade housing (Figure 15-3).

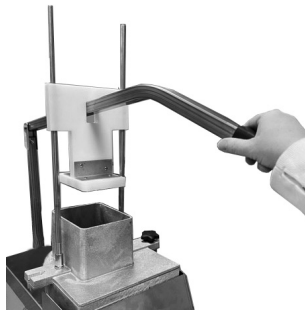


Figure 15-1



Figure 15-2



Figure 15-3

6. Remove the hopper lid from the motor housing (Figure 15-4).
7. Remove the grating plate, blade holder and the hopper housing from the GSCS2/GSCS3 (Figure 15-5).
8. Remove the chute from the two bolts on the top sides of the motor housing (Figure 15-6).
9. Remove the excess cheese from the GSCS2/GSCS3 parts.

**Note:** If the grating plate is hard to remove from the blade holder, soak the grating plate and the blade holder in cold water overnight to loosen the dairy fat.

10. Hand wash or place the hopper lid, grating plate, blade holder, hopper housing and chute into the dish washer.
11. Sanitize the GSCS2/GSCS3 following the instructions on your quaternary sanitizer container. Allow the GSCS2/GSCS3 to air dry.
12. Make sure that all surfaces are dry before reassembling the unit.

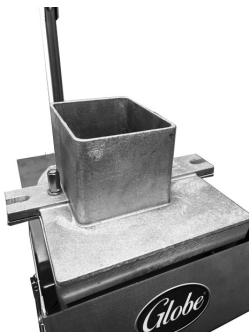


Figure 15-4



Figure 15-5

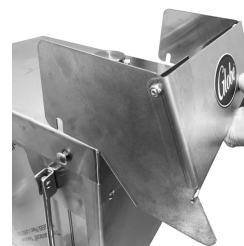


Figure 15-6

## Troubleshooting

<b><u>ISSUE</u></b>	<b><u>CAUSE</u></b>	<b><u>SOLUTION</u></b>
GSCS2/GSCS3 does not start.	GSCS2/GSCS3 is unplugged.	Plug in the GSCS2/GSCS3. Push the green ON button to start.
	Position Switch not fully engaged.	Push tie down knobs in towards center and tighten. Push the green ON button to start. If the GSCS2/GSCS3 does not start call a Service Technician.
GSCS2/GSCS3 stops running.	Position switch not fully engaged.	Push tie down knobs in towards center and tighten. Push the green ON button to start. If the GSCS2/GSCS3 does not start call a Service Technician.
	GSCS2/GSCS3 has overheated.	Allow time for the auto-reset to reset the GSCS2/GSCS3. Push the green ON button to start. If the GSCS2/GSCS3 does not start call a Service Technician.

If problem continues and the above solution does not remedy the issue, please call Globe's Service Department at 866-260-0522.

## GSCS2/GSCS3 Accessories

XSP316	3/16 Shredding Plate
XSP332	3/32" Shredding Plate
XSP14	1/4" Shredding Plate
XSP516	5/16" Shredding Plate
XSP112	1/2" Shredding Plate
XSP316-HD	3/16" Heavy Duty Shredding Plate
GSCS-SHELF	Adjustable Container Shelf
GSCS-BASE	Base